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## **MT04000**

### **LAY COUNSELOR EDUCATOR**

**Level 4**

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#### **Reports to (Hierarchical)**

Mental Health /Patient Support Activity Manager

#### **Reports to (Functional)**

Mental Health Supervisor/Health promotion Supervisor

#### **Job Family**

Medical

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#### **Main Purpose**

Perform basic counseling and/or educational activities to patients, families, communities, following MSF protocols and procedures, in order to improve the health condition of the patient.

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#### **Accountabilities**

- Actively promote the availability of MSF services
  - Carry out, individually or in group, basic counseling and/or educational sessions, to patients, their families, hospital staff and/or the community
  - Refer patients when necessary to other specialists or external actors in order to provide the best available support
  - Collect and report specific information related to the target group
  - Keep files and statistics updated about the counseling and/or educational activities
  - Give testimonies to patients and in the community on own experiences as a patient(\*)
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#### **Education**

Desirable, formal degree in social work.

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#### **Experience**

- Desirable working experience in related jobs

- Makes part of the target group of patients and is willing to share his own experiences as a patient *( )* only valid for peer educators/counselors

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### Languages

Essential, local language native commandment; mission working language would be an asset.

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### Competencies

Results, teamwork, commitment, flexibility, service

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