
MM01301 IECHP MANAGER

Level 10

Reports to (Hierarchical)

Project Medical Referent

Reports to (Functional)

Project Medical Referent- MTL/ Medical Coordinator

Job Family

Medical and Paramedical

Main Purpose

Defining, coordinating and monitoring all the IEC(Information, Education, Communication) Health Promotion activities in the project and promoting **MSF** services according to **MSF** principles, protocols and standards in order to increase the knowledge of the target population around their health, the support of preventive activities and the collaboration to improve the services

Accountabilities

- Defining and updating the HP/IEC strategy and related activities through annual project and budget plan (objectives, target population, campaigns, messages, activities, specific actions, etc.).
- Assessing knowledge of the target group on a health risk and analyzing the context (local culture, traditions, habits, health perception) to adapt health activities and support the social mapping (villages, populations, actors), Identifying indicators in order to monitor HP activities results and achievement and using the concrete tools to measure and follow up those activities
- Assessing, developing and adapting IEC/HP materials according to the needs of the project. Ensuring content and format have been pre-tested with target groups in order to ensure the adequacy, relevance, full understanding of the messages. Leading focus-group discussions with target groups in order to ensure the adequacy, relevance, broadcasting and full awareness of the messages, ensuring they are worded in a pedagogic manner
- Liaising with other relevant actors (national and International NGO's , authorities) also involved in prevention activities, analyzing interventions and building cooperative relationships and advocacy, in order to enhance the influence of the campaigns and messages and to improve awareness among the targeted population;
- Ensuring regular collaboration and coordination with the **MSF** medical team, to guarantee that the HP is part of medical activities and contribute to the medical objectives of the project
- Knowing protocol(s) for Sexually Gender Based Violence (SGBV) and ensuring its application. Identifies possible victims of SGBV and referring them to the medical team for treatment according to protocol(s)
- Supervising the IEC/HP team and their activities, in and outside health facilities, reporting difficulties and progress as well as adapting format and content when necessary.

- Planning and supervising the HR associated processes (recruitment, training, evaluation, development and internal communication) of the IEC / HP staff of the project. This will be done in close coordination with the HR department, the administration manager and project coordinator and according to **MSF** vision, values and procedures. Ensuring that HP/IEC participates in counseling services when needed, specially including Prevention Parent to Child Transmission (PPTCT) and Voluntary Counseling and Testing (VTC)
- Participating in the monthly reports according to guidelines (SitReps, statistical reports, etc.)
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Education

Essential, university degree in social sciences, social communication, health promotion or related studies

Experience

- Essential, working experience of in related jobs (health promotion, project coordination, social research), preferably with MSF
 - Experience in qualitative research is a plus
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Languages

Mission Language essential; Local Working Language Desirable

Knowledge

Essential computer literacy (word, excel and internet)

Competencies

- People Management and Development **L2**
 - Commitment to MSF Principles **L2**
 - Behavioural Flexibility **L3**
 - Results and Quality Orientation **L3**
 - Teamwork and Cooperation **L3**
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