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## **MT04100**

### **COMMUNITY MENTAL HEALTH WORKER**

**Level 4**

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#### **Reports to (Hierarchical)**

Head of Community Mental Health Workers

#### **Reports to (Functional)**

Head of Community Mental Health Workers

#### **Job Family**

Medical and Paramedical

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#### **Main Purpose**

Providing optimal preventive and psychosocial aid to people with mental health and psychosocial needs at community level according to **MSF** principles, standards and procedures in order to provide the most appropriate mental health support for patients

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#### **Accountabilities**

- Providing information and education to the affected population on mental health/psychosocial (psycho-education), according to specific needs
  - Working together with other team members to prepare/produce various mental health psychosocial education messages/topics, according to specific groups and needs e.g. caretakers of malnourished children, population affected by armed conflict, etc.
  - Identifying and appropriately referring patients who need medical or mental health assistance and providing psychological first aid to identified community members in need.
  - Organizing supportive activities in the community (art for children, discussion sessions, etc.), if required.
  - Ensuring that all patients attending MSF activities are well informed about services provided.
  - Visiting families in their home/tent/shelter if required, in order to facilitate defaulters' tracing or to offer psycho-education.
  - Attending supervision sessions and educational sessions with members of the team.
  - Maintaining monitoring data and producing regular work reports to the supervisor.
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#### **Education**

No specific degree required

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## Experience

- Preferably coming from the beneficiaries' community and well accepted
  - Desired experience in community and/or social work
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## Languages

Mission language and local language/dialects essential

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## Knowledge

- Desired knowledge of the affected population
  - Strong communication, organizational and social skills (attentive listening, open attitude, empathy, sensitivity)
  - Capacity to work in a multidisciplinary team
  - Initiative, creativity and flexibility
  - Capacity to adjustment to change
  - Interest in helping vulnerable population
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## Competencies

- Results and Quality Orientation **L1**
  - Teamwork and Cooperation **L1**
  - Behavioural Flexibility **L1**
  - Commitment to MSF Principles **L1**
  - Stress Management **L2**
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