
MT04000

LAY COUNSELOR EDUCATOR

Level 4

Reports to (Hierarchical)

Mental Health /Patient Support Activity Manager

Reports to (Functional)

Mental Health Supervisor/Health promotion Supervisor

Job Family

Medical

Main Purpose

Perform basic counseling and/or educational activities to patients, families, communities, following MSF protocols and procedures, in order to improve the health condition of the patient.

Accountabilities

- Actively promote the availability of MSF services
 - Carry out, individually or in group, basic counseling and/or educational sessions, to patients, their families, hospital staff and/or the community
 - Refer patients when necessary to other specialists or external actors in order to provide the best available support
 - Collect and report specific information related to the target group
 - Keep files and statistics updated about the counseling and/or educational activities
 - Give testimonies to patients and in the community on own experiences as a patient(*)
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Education

Desirable, formal degree in social work.

Experience

- Desirable working experience in related jobs

- Makes part of the target group of patients and is willing to share his own experiences as a patient *()* only valid for peer educators/counselors

Languages

Essential, local language native commandment; mission working language would be an asset.

Competencies

Results, teamwork, commitment, flexibility, service

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